

Online Booking System for Tour Buses

Effective from 1 June 2019, prior to their arrival to Český Krumlov, tour buses are obliged to reserve an entry slot for the available off- and on-boarding BUS-STOP terminals. This is available to do through the online system at www.busparking.cz/online.

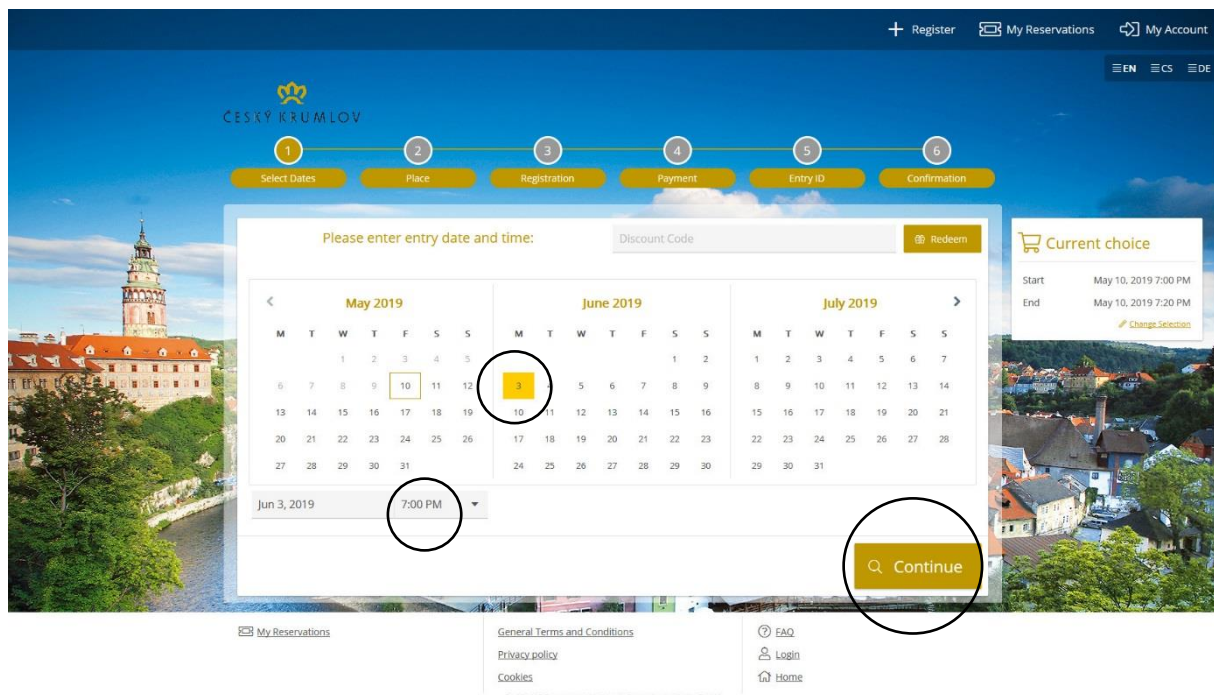
A TIME SLOT WILL NEED TO BE BOOKED FOR EACH ENTRY OF THE TOUR BUS INTO THE BUS-STOP, i.e. ONE SLOT FOR OFF-BOARDING UPON ARRIVAL AND ANOTHER ONE FOR ON-BOARDING OF CLIENTS UPON DEPARTURE.

As a first step, we recommend performing a company registration and creating a customer account. You can then simply log in with your username and password during the online booking process. However, company registration and customer account creation is also possible during the on-line booking process.

ONLINE BOOKING PROGRESS - DAY TOURISTS

STEP 1 - SELECT DATES:

CHOOSE THE DATE → CHOOSE THE TIME → CONTINUE



Register My Reservations My Account

EN CS DE

ČESKÝ KRUMLOV

1 Select Dates 2 Place 3 Registration 4 Payment 5 Entry ID 6 Confirmation

Please enter entry date and time: Discount Code Redeem

May 2019 June 2019 July 2019

Start May 10, 2019 7:00 PM
End May 10, 2019 7:20 PM
Change Selection

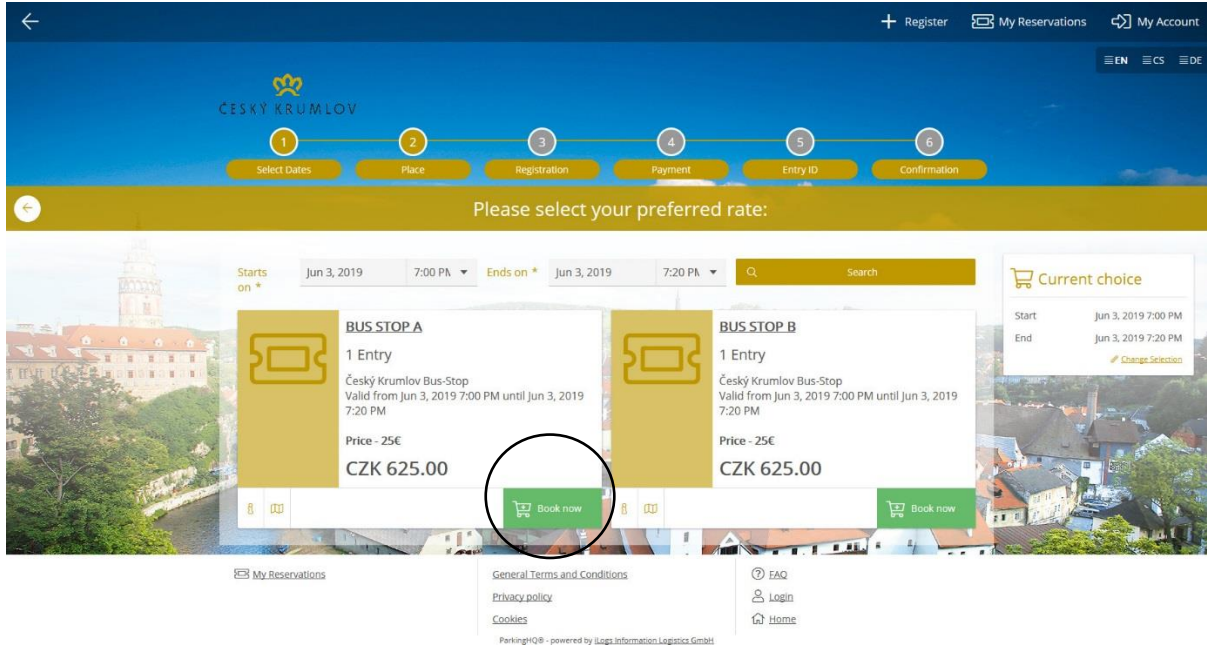
Jun 3, 2019 7:00 PM Continue

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STEP 2 - SELECT PLACE:

CHOOSE EITHER BUS-STOP A OR BUS-STOP B → BOOK NOW



Please select your preferred rate:

Starts on *	Jun 3, 2019 7:00 PM	Ends on *	Jun 3, 2019 7:20 PM	Search
<div style="display: flex; justify-content: space-around;"> <div style="text-align: center;"> BUS STOP A 1 Entry Český Krumlov Bus-Stop Valid from Jun 3, 2019 7:00 PM until Jun 3, 2019 7:20 PM Price - 25€ CZK 625.00 Book now </div> <div style="text-align: center;"> BUS STOP B 1 Entry Český Krumlov Bus-Stop Valid from Jun 3, 2019 7:00 PM until Jun 3, 2019 7:20 PM Price - 25€ CZK 625.00 Book now </div> </div>				

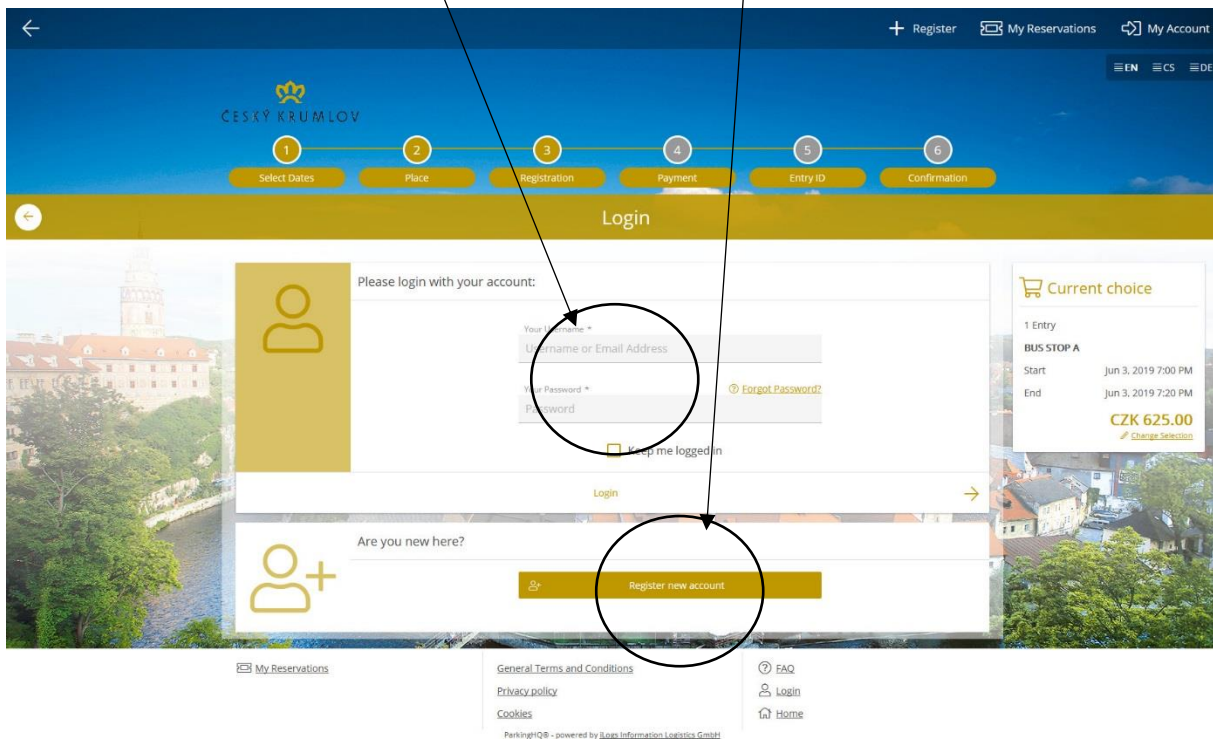
Current choice
 Start: Jun 3, 2019 7:00 PM
 End: Jun 3, 2019 7:20 PM
[Change Selection](#)

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STEP 3 - REGISTER/LOGIN:

Log in with your username and password. If you are here for the first time and have not registered in advance, click the REGISTER NEW ACCOUNT button and register the company.



Login

Please login with your account:

Your login *

Username or Email Address

Enter Password *

Password

[Forgot Password?](#)

☐ Keep me logged in

[Login](#)

Are you new here?

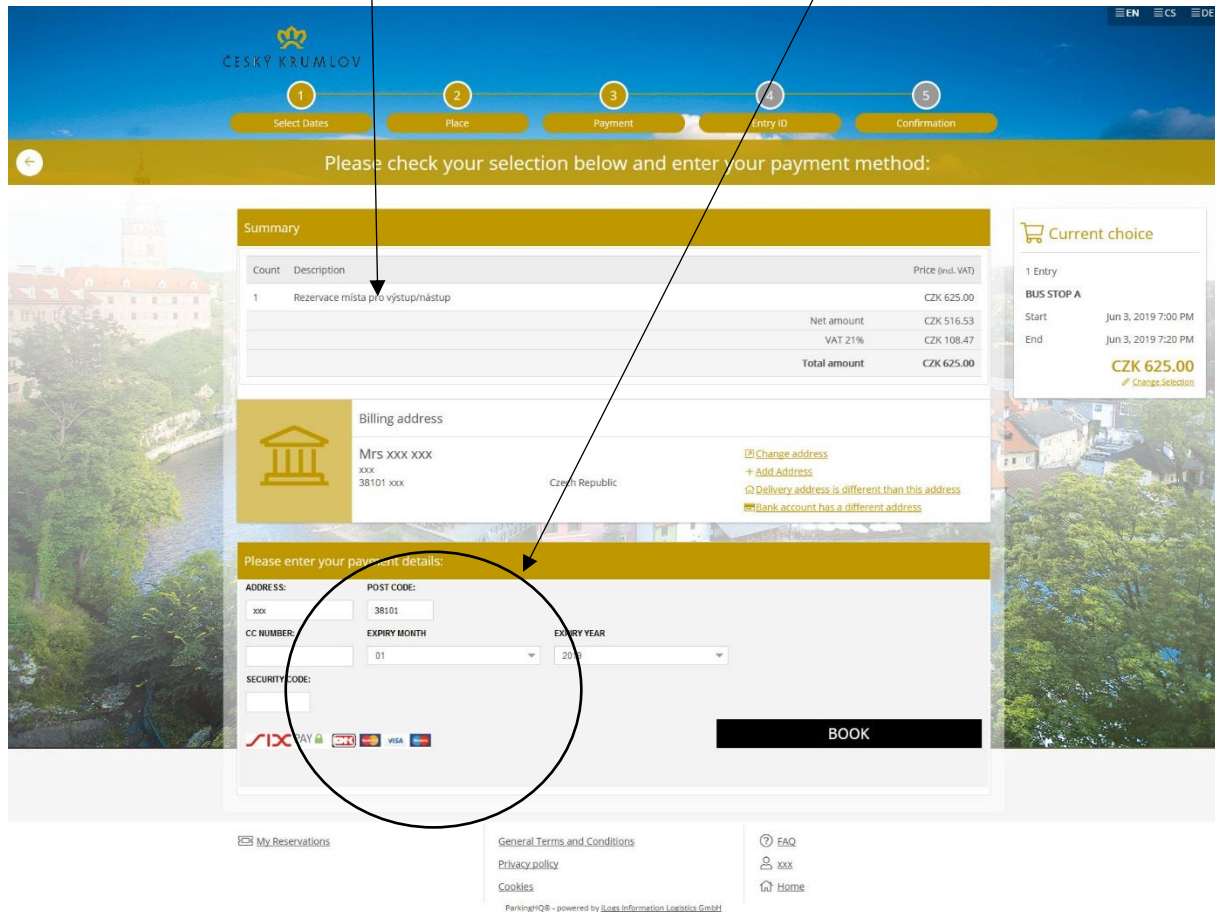
[Register new account](#)

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STEP 4 - PAYMENT:

Check your selection and enter your payment details.



Summary

Count	Description	Price (incl. VAT)
1	Rezervace místa pro výstup/nástup	CZK 625.00
	Net amount	CZK 516.53
	VAT 21%	CZK 108.47
	Total amount	CZK 625.00

Billing address

Mrs XXX XXX
 XXX
 38101 XXX
 Czech Republic

[Change address](#)
[Add Address](#)
[Delivery address is different than this address](#)
[Bank account has a different address](#)

Please enter your payment details:

ADDRESS: POST CODE: 38101
 CC NUMBER: EXPIRY MONTH: 01 EXPIRY YEAR: 2019
 SECURITY CODE: XXX

BOOK

Current choice

1 Entry
BUS STOP A
 Start: Jun 3, 2019 7:00 PM
 End: Jun 3, 2019 7:20 PM
CZK 625.00
[Change Selection](#)

[My Reservations](#) [General Terms and Conditions](#) [Privacy policy](#) [Cookies](#) [FAQ](#) [xxx](#) [Home](#)

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STEP 5 - CONFIRMATION:

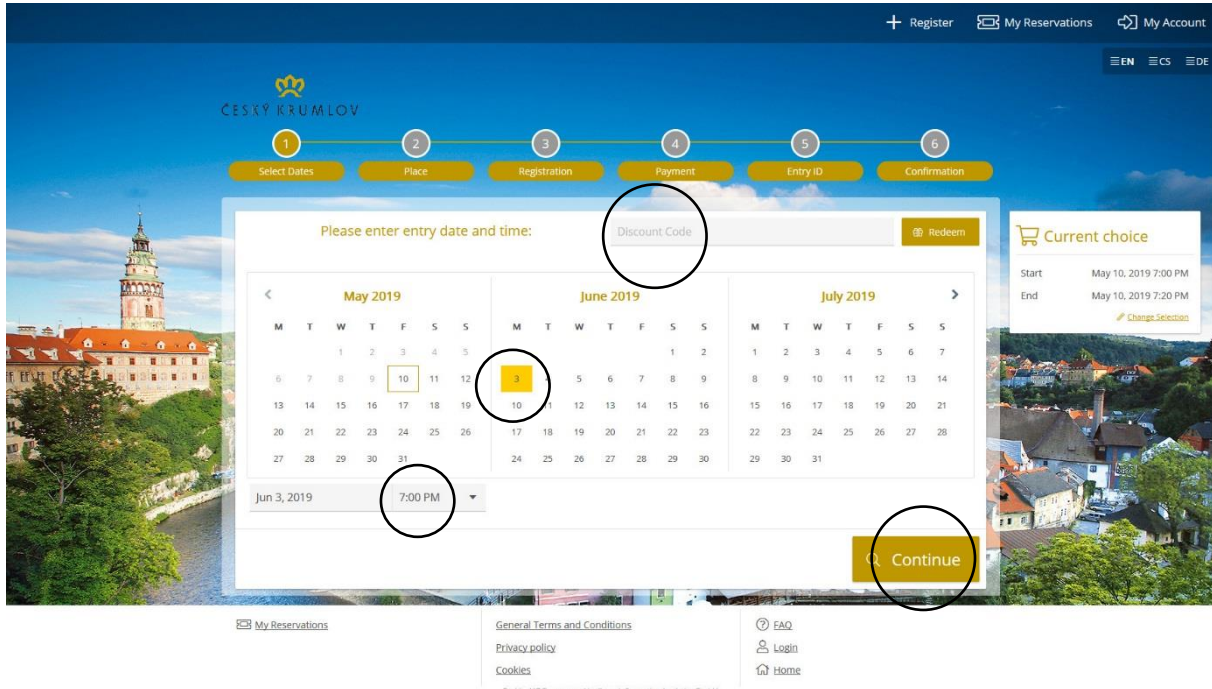
The confirmation of reservation of get off / get on point with QR code and the payment invoice are than sent to the registered e-mail account.

ATTENTION! The above process must be done **TWICE** for each tour bus, ie make sure that you have made 2 orders according to the above process for one tour bus and have received 2 QR codes on your registered e-mail account! One for entering BUS-STOP upon arrival in Český Krumlov and the other for entering BUS-STOP during the subsequent departure from Český Krumlov.

ONLINE BOOKING PROGRESS - OVERNIGHTS GUESTS

STEP 1 - SELECT DATES:

CHOOSE THE DATE → CHOOSE THE TIME → ENTER THE DISCOUNT CODE* → CONTINUE

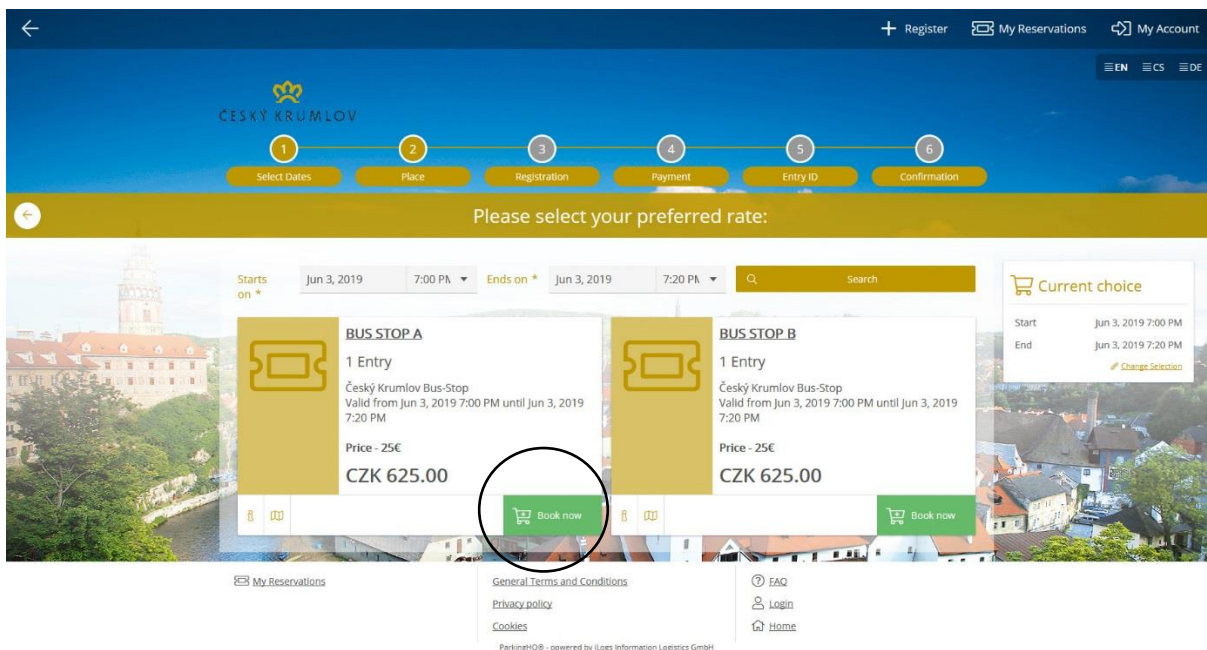


The screenshot displays the 'Please enter entry date and time:' section of the booking process. It includes a 'Discount Code' input field, a calendar for selecting the date (June 3, 2019), and a time selector (7:00 PM). The 'Continue' button is highlighted with a red circle. The progress bar at the top indicates the current step is 'Select Dates'.

*The travel agency receives discount codes from the accommodation in which the tourists stay. The accommodation requests discount codes at least 14 days prior to the scheduled arrival of guests at busstop@ckrumlov.info.

STEP 2 - SELECT PLACE:

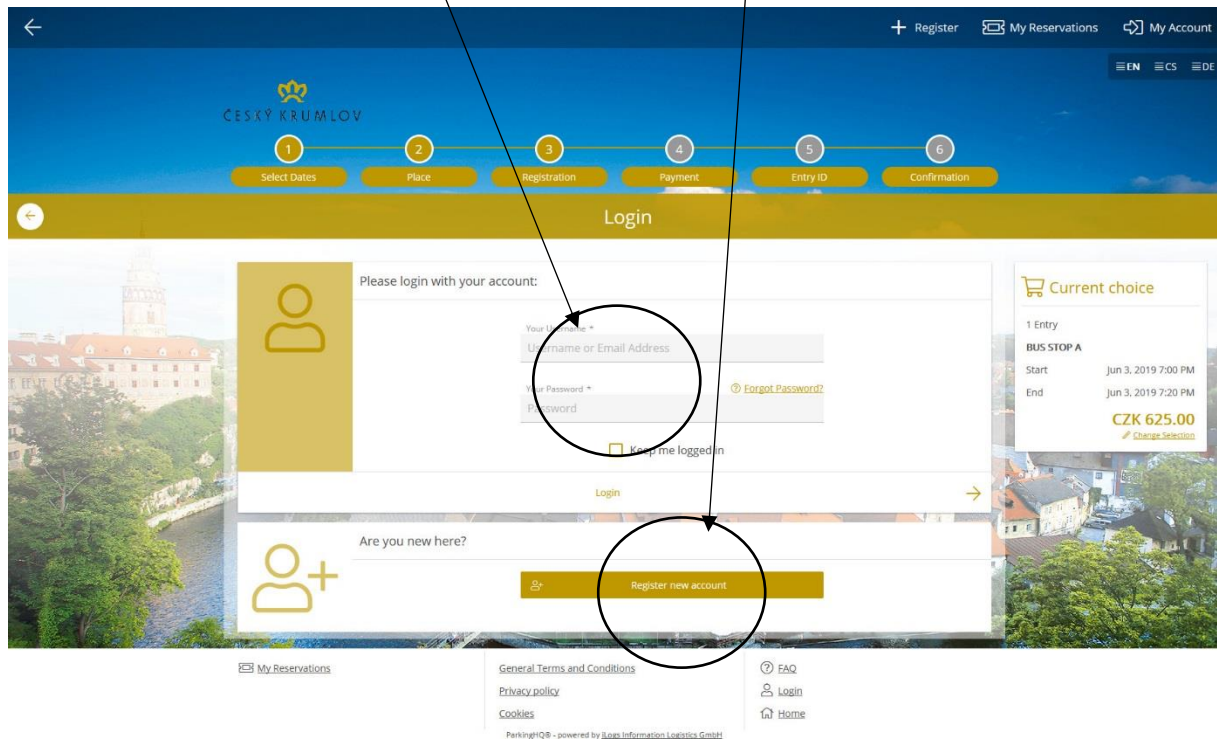
CHOOSE EITHER BUS-STOP A OR BUS-STOP B → BOOK NOW



The screenshot displays the 'Please select your preferred rate:' section. It shows two options: 'BUS STOP A' and 'BUS STOP B'. Both options are for 1 entry, valid from June 3, 2019, 7:00 PM until June 3, 2019, 7:20 PM, with a price of CZK 625.00. The 'Book now' button for BUS STOP A is highlighted with a red circle. The progress bar at the top indicates the current step is 'Place'.

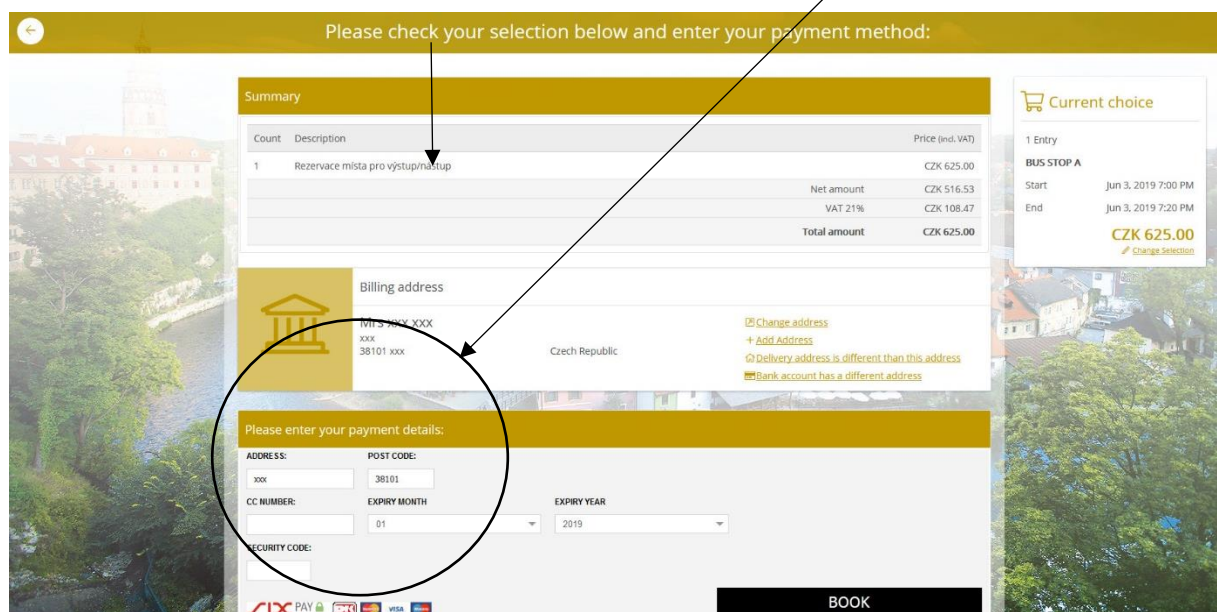
STEP 3 - REGISTER/LOGIN:

Log in with your username and password. If you are here for the first time and have not registered in advance, click the REGISTER NEW ACCOUNT button and register the company.



STEP 4 - PAYMENT:

Check your selection and enter your payment details.



STEP 5 - CONFIRMATION:

The confirmation of reservation of get off / get on point with QR code and the payment invoice are than sent to the registered e-mail account.

ATTENTION! The above process must be done TWICE for each tour bus, ie make sure that you have made 2 orders according to the above process for one tour bus and have received 2 QR codes on your registered e-mail account! One for entering BUS-STOP upon arrival in Český Krumlov and the other for entering BUS-STOP during the subsequent departure from Český Krumlov.

TERMS OF ORDER IMPLEMENTATION

- before the first order is created, it is necessary to register a company account. With this account you will be able to retain order history and create new orders with ease
- for both the arrival and off-boarding of clients, as well as for the on-boarding of clients and departure, it is necessary to order a time slot in the online system, there you are able to choose from 3 fixed 20-minute time slots per hour
- time slots can be ordered up to 30 minutes prior to the planned arrival and use of the terminal, provided there is free capacity available
- in the order process, it is limited to one order time slot, for one entry to the terminal BUS-STOP, e.g. for one tour bus its necessary to make two orders, one for off-boarding upon arrival and another one for on-boarding of clients upon departure
- the choice between the different terminals BUS-STOP A or BUS-STOP B, for the off-boarding and on-boarding of clients is possible provided there is sufficient capacity available
- payment must be made for each time slot, e.g. for drop off and pick up, separately and only by credit card
- after making a reservation and payment in the online booking system, the confirmation of reservation of get off / get on point with QR code, indicating the time and terminal ordered and the payment invoice are than sent to the registered e-mail account
- the QR code for the arrival/off-boarding of clients serves as a discount coupon, there is a 50% discount from the parking fee in the P-BUS parking lot Chvalšinská 242 - until parking capacity is reached

- the registration number plate of the bus is not necessary when making orders with the online system, the QR code is "paired" with the registration number plate of the bus when entering the BUS-STOP

CHECK-IN PROGRESS AT BUS-STOP TERMINALS

- when entering the BUS-STOP terminal ordered, the QR code must be read at the entry barrier
- the barrier system, after checking the validity of the QR code, issues the driver a ticket and lets the bus on the BUS-STOP
- the driver can use the QR code in printed form or directly from a mobile phone
- in case of a subsequent departure from the BUS-STOP terminal, it is necessary to insert a ticket at the exit gate that the driver received at the entrance
- if the driver has arrived at BUS-STOP before the scheduled arrival time, after the scheduled arrival time or exceeded the allowed time on BUS-STOP, he will be asked to pay an additional fee at the automatic pay-station before departure.

CHECK-IN PROGRESS AT PARKING P-BUS CHVALŠINSKÁ

- bus driver needs to collect a parking ticket at the entry barrier upon entry
- parking fees need to be settled prior to departure at the parking cashier desk. A valid QR code for arrival/off-boarding of clients to the BUS-STOP entitles the driver to a 50% discount off the parking fees
- departure barrier will be lifted once the parking charges are settled
- payment options: cash or payment card, CZK or EUR

CANCELLATION POLICY

It is possible to change the time and day of booking up to 30 minutes prior to the planned arrival. Cancellation is not possible!

CUSTOMER PORTAL

The Customer Portal is available to registered customers. Upon registration, customers can edit their personal details and download all details related to their reservations, such as invoices and QR codes.